

COMMUNITY SURVEY – Individual Questionnaire

Glossary	Community	= People and Places
	Community area	= Bupton, Clyffe Pypard, Bushton, Barton + Thickthorn, Preston

What's this survey all about?

Last Autumn, a number of residents attended an open community meeting to ask if a community plan would be worth doing. The majority agreed and a number of volunteers offered to get together and start the process – to find out what people thought about where they live.

The survey is completely confidential and the anonymous information you give us will contribute to having a better understanding of what's important about living here, how satisfied you are with current facilities in the community and where we, as a community can make improvements.

The 'Community' is spread over a wide geographic area, beyond the traditional parish boundaries, each having it's own set of characteristics. Subsequently we have designed this survey to take into account these potential differences by allocating an 'area code' to each location. This will enable us to analyse the data area by area and help illustrate the relative importance of one issue in one residential area over another or against the community as a whole. This will also help us target improvements more accurately.

Is the survey mandatory?

No but we think that taking part is crucial. The information you give us will form the basis of our Community Plan for the next 5-10 years. The plan aims to set out the aspirations of our community and as a reference document, can directly influence the proposals for service and land use development in our area - every completed survey contributes to our future.

HAVE YOUR SAY - IT'S CRUCIAL

Queries?

If you have any queries with any of the questions you can call your area representative on the following number.

How to complete the survey

INDIVIDUAL QUESTIONNAIRE – for each adult* living in the community area. Please follow the instructions and complete all the questions as fully as possible. **When you have finished please follow the collection details below.** *(Approximate age guideline 16 years +)

Collection Service

Please have all completed surveys ready by **Noon Sunday 24th March 2013 when we will collect them.** You can leave them in a waterproof plastic bag by the front door.

COLLECTION SERVICE
By noon on
SUNDAY 24th March

What's Next

This is the first stage of the consultation process. Once we have the data analysed we will make the results available to everyone within the community. However, it is likely that further, more detailed consultation is needed on the most important areas you tell us about. These might involve focus groups, meetings or another detailed questionnaire on a specific topic. Once these stages are complete, we will use all the data and information to develop a Community Plan and from this point, start to implement the improvements we have identified and agreed upon.

Thank you for taking part.

Volunteer Steering Committee: Julian Cross, Marian Kent, Anna Radley, Ed Rudler, David Wiltshire

TRANSPORT

1. How often do you use the 'boomerang' dial-up bus service? Please circle one of the following

Not Used Daily Weekly Monthly

2. How reliant are you on this service? Please circle one of the following

Don't Use Completely Unreliant Completely Reliant
0 1 2 3 4 5

3. Are there any reasons why you don't use the boomerang service?

4. What improvements to local public transport do you need?

5. Do you use specialist mobility transport to get about? Please tick one that applies

YES NO

Please add any other comments you have on TRANSPORT

HEALTH & SOCIAL CARE

6. If you have needed any of the following, how easy has it been to access these health services. Please circle your score

NHS Dentist

N/A Very Difficult Very Easy
0 1 2 3 4 5

Doctor

N/A Very Difficult Very Easy
0 1 2 3 4 5

Hospital

N/A Very Difficult Very Easy
0 1 2 3 4 5

Nursing care

N/A Very Difficult Very Easy
0 1 2 3 4 5

Community Care

N/A Very Difficult Very Easy
0 1 2 3 4 5

Opticians

N/A Very Difficult Very Easy
0 1 2 3 4 5

Other (please state)

7. Do you need healthcare provision delivered locally?

Please tick one that applies

YES NO

If so which services do you need? Please tick all those that apply.

Chiropody

Physiotherapy

Other, please specify

Counselling

Family Health

Dentist

Pre and post natal care

8. There is a door to door service to the Great Western Hospital (Free to bus-pass holders).

Do you use this service? Please tick one that applies

YES NO

If not, please tell us why not?

Please add any other comments you have on HEALTH & SOCIAL CARE

TRAFFIC AND ROAD SAFETY

We all want our roads to be safe for everyone to use. We hope to have a better understanding of the issues through this survey but accept that we may need to undertake more detailed research

9. Are you affected by traffic where you live? Please tick one that applies

YES NO

Please tell us how you are affected

10. How safe do you feel using our roads?

As a car driver	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5
As a tractor driver	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5
As a cyclist	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5
As a pedestrian	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5
As a dog walker	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5
As a horse rider	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5
Other please specify	Not Applicable 0	Very Unsafe 1	2	3	4	Very Safe 5

11. Thinking about our local roads only, have you been affected by a traffic incident in the last 12 months?

If not please go to Q12.

Please tick one that applies

YES NO

Please indicate the category that in your opinion best describes the cause(s) of the incident. Please tick all that apply.

- Driver driving too fast for road conditions e.g. wet, icy, mud
- Driver not slowing down to pass other road users safely
- Driver not paying attention, e.g. on mobile, not observing road signs
- Vehicle too large to navigate small lanes safely
- Agricultural vehicle driving too fast and forcing other road users onto verge
- Road in need of repair
- Speed limit not being observed
- Obstacle in the road
- Poor view of road ahead
- Other, please specify?

12. How much do you agree with the following statements:

Cars drive too fast through the village

Strongly Disagree 1 2 3 4 5 Strongly Agree

Vans drive too fast through the village

Strongly Disagree 1 2 3 4 5 Strongly Agree

Lorries drive too fast

Strongly Disagree 1 2 3 4 5 Strongly Agree

Tractors drive too fast

Strongly Disagree 1 2 3 4 5 Strongly Agree

Local people drive too fast through the village

Strongly Disagree 1 2 3 4 5 Strongly Agree

13. How much do you agree with the following statements:

The speed limit is suitable where I live

Strongly Disagree 1 2 3 4 5 Strongly Agree

14. Overall how safe you feel on our roads?

Very Unsafe 1 2 3 4 5 Very Safe

Please add any other comments you have on TRAFFIC & ROAD SAFETY

CRIME, COMMUNITY SAFETY (and emergency planning) & ANTI-SOCIAL BEHAVIOUR

(Please remember, this survey is completely confidential and data is only gathered for statistical purposes)

15. In the last 10 years have you been affected (actual or suspected) by any of the following in our area? If not please go to Q16.

Please tick ALL that apply

- Property theft
- Vandalism,
- Nuisance bonfires,
- Nuisance noise
- loud music
- domestic power tools,
- noise from business activities
- barking dogs
- Uncontrolled dogs
- Dog fouling

- Litter and fly-tipping
- Wildlife crime e.g. Hunting with dogs, Animal or bird
- traps/poisoning, hare coursing, badger baiting.
- Gang-related activity
- Drug dealing
- Other, please specify

Please suggest anything that we can do as a community to prevent these from occurring in the future?

16. Do you think we need a neighbourhood watch scheme? Please tick one that applies

YES NO

17. Overall, how safe do you feel living in the community?

Very Unsafe 1 2 3 4 5 Very Safe

Please add any other comments you have on CRIME & COMMUNITY SAFETY

EMERGENCY PLANNING

18. Do you think we need to develop an emergency plan in the event of widespread fire, flood damage, health risks and extreme weather conditions e.g. snow? Please tick one that applies

YES NO

19. Do you think we need to train volunteers to become first aid responders to emergencies? E.g. suspected heart attacks, domestic or farming accidents? Please tick one that applies

YES NO

Are there any other areas of emergency planning that we should consider? If so please specify.

Well done
You're 1/3 of the way through
- keep going!



SHOPS & SERVICES

20. Of the local services you use, how satisfied are you with the following services:

A variety of local shops, including food shops

Do Not Use	Very Dissatisfied				Very Satisfied
0	1	2	3	4	5

A local Pub

Do Not Use	Very Dissatisfied				Very Satisfied
0	1	2	3	4	5

Adult fitness facilities

Do Not Use	Very Dissatisfied				Very Satisfied
0	1	2	3	4	5

Access to Young People's activities

Do Not Use	Very Dissatisfied				Very Satisfied
0	1	2	3	4	5

A place of worship

Do Not Use	Very Dissatisfied				Very Satisfied
0	1	2	3	4	5

Other, (please specify)

Do Not Use	Very Dissatisfied				Very Satisfied
0	1	2	3	4	5

21. If you are dissatisfied with any of these, what improvements would you like to see?

22. Are there any other services or activities that you need to have introduced in your area? Please specify?

23. How satisfied are you with the following services in your area?

WASTE RECYCLING

Very Dissatisfied				Very Satisfied
1	2	3	4	5

WASTE COLLECTION

Very Dissatisfied				Very Satisfied
1	2	3	4	5

ROAD MAINTENANCE

Very Dissatisfied				Very Satisfied
1	2	3	4	5

ROAD GRITTING

Very Dissatisfied				Very Satisfied
1	2	3	4	5

Please add any other comments you have on SHOPS & SERVICES

EDUCATION, SKILLS & LEARNING

24. If there were opportunities to access adult or additional education and skills development in our local community, what do you need this to be? e.g. Language skills, dressmaking, DIY, computer skills, drama, singing, crafting, other please specify.

CULTURE (How we do things around here)

Governance

25. In the last year have you attended a Parish Council meeting? Please tick one that applies

YES NO

If not, can you please tell us your main reason for not attending?

26. What information do you need from the Parish Council? Please tick all that apply

- | | | | |
|------------------------------------|-----------------------|--------------------------------------|-----------------------|
| Agenda items | <input type="radio"/> | Planning Applications | <input type="radio"/> |
| Expenditure items | <input type="radio"/> | Planning decisions | <input type="radio"/> |
| Policy making or changes to | <input type="radio"/> | Planning views of PC | <input type="radio"/> |
| Issues raised by community | <input type="radio"/> | Issues facing Parish | <input type="radio"/> |
| Minutes (access to) | <input type="radio"/> | Interaction with other agencies e.g. | <input type="radio"/> |
| Notes on agreed actions/priorities | <input type="radio"/> | Local Authority etc | <input type="radio"/> |
| How to raise issues with PC | <input type="radio"/> | Contact details | <input type="radio"/> |
| Other, Please specify | <input type="radio"/> | Forthcoming Meeting dates | <input type="radio"/> |

27. Overall how satisfied are you with the way the Parish Council addresses the needs of the community?

Very Dissatisfied				Very Satisfied	
1	2	3	4	5	

Volunteering in the Community The community relies heavily on volunteer support for a number of community projects.

28. In the last 12 months, have you undertaken any formal or informal volunteer work in our community? (e.g. Cleaning, flower arranging, administrating, organising, litter picking, repairs, fundraising, baking, etc)

YES NO

If you answered Yes, approximately how many hours have you volunteered in the community

Per week
 Per month
 Total per year

If you answered no please tell us the main reason(s) for this? Please tick all that apply

- | | | | |
|--|--------------------------|---|--------------------------|
| I don't know how to get involved | <input type="checkbox"/> | I don't know what's required and when | <input type="checkbox"/> |
| It's an open-ended commitment which ties me down | <input type="checkbox"/> | I'm concerned that I'll be left on my own | <input type="checkbox"/> |
| I'm not interested in the project | <input type="checkbox"/> | I don't support the project/cause | <input type="checkbox"/> |
| I don't have the time | <input type="checkbox"/> | I feel the expectations are too high | <input type="checkbox"/> |
| I am volunteering elsewhere | <input type="checkbox"/> | Other please specify | <input type="checkbox"/> |

29. Please suggest ways we could encourage more volunteering in the community?

30. Overall how satisfied are you with the way we run things in the community?

Very Dissatisfied 1 2 3 4 5 Very Satisfied

Please add any other comments you have on HOW WE DO THINGS AROUND HERE

SPORT, RECREATIONAL AND SOCIAL ACTIVITIES

31. If you use any of the following, do you have any difficulties accessing:

Sports facilities?

Please tick one that applies

YES

NO

Recreational facilities?

YES

NO

Social activities (including gardening club, WI, Quiz night, Skittles)?

YES

NO

32. Do you need these facilities to be provided locally?

If so, what would you like to see?

Please tick one that applies

YES

NO

33. How satisfied are you with the facilities at the Village Hall?

Do Not Use 0 Very Dissatisfied 1 2 3 4 5 Very Satisfied

34. Please suggest ways we can improve these facilities; also consider outdoor events and equipment hire

35. Do you think the Village Hall facilities needs to be extended to include a licensed bar?

Please tick one that applies

YES

NO

36. A small piece of community land is available beside the Village Hall. How do you think this piece of land should be used? Please indicate your preference by ticking one that applies

Extra car parking for the Village Hall

Community allotments

Children's play area

Tennis court

Other, please specify including multiple uses

Community and Social Events

37. How important is it to you that you feel part of this community?

Very Unimportant 1 2 3 4 5 Very Important

38. Do you feel part of this community?

Please tick one that applies

YES

NO

39. In the last year how many community events have you attended? E.g. Fairs, Bazaars, Quiz nights, Socials.

Please tick one that applies

None

Some

Most

40. What other social events do you think we need to have in the community?

41. Please suggest ways we can encourage better attendance at these events?

42. Would you be interested in joining a Social Club?

Please tick one that applies

YES

NO

If so, what sort? Please specify

INFORMATION AND COMMUNICATION (include broadband and mobile reception)

43. Who is your broadband provider?

44. How satisfied are you with speed?

N/A 0 Very Dissatisfied 1 2 3 4 5 Very Satisfied

45. Who is your mobile provider?

46. How satisfied are you with reception?

N/A 0 Very Dissatisfied 1 2 3 4 5 Very Satisfied

47. How satisfied are you with the community Newsletter?

Frequency Very Dissatisfied 1 2 3 4 5 Very Satisfied

Content Very Dissatisfied 1 2 3 4 5 Very Satisfied

48. Please suggest any improvements you would like to see?

49. Overall how satisfied are you with the community Newsletter?

Very Dissatisfied 1 2 3 4 5 Very Satisfied

The newsletter is a voluntary & independent publication. Paper copies cost money to produce and volunteer hours to deliver. Electronic copies are produced free of charge but paper copies are currently funded through donations, fundraising and a small subsidy from the Parish precept. **Paper copies could cost up to £8 per household per year for a large numbers of copies (i.e. outsourced to industrial printer)**

50. In the future, how does the Newsletter need to be delivered? Please tick one box

Via an email

Via email plus printed paper copies for all those who want one?

Via email plus printed paper copies to households without internet access only?

Via the community website 'online'?

Other please specify

51. If we continue to print paper copies in the future, how should these be paid for? Please tick all that apply

- | | | | |
|---|--------------------------|---|--------------------------|
| Via the Parish precept (partial contribution) | <input type="checkbox"/> | Via the Parish precept (full contribution) | <input type="checkbox"/> |
| Via each household | <input type="checkbox"/> | Via fundraising, advertising (volunteer time) | <input type="checkbox"/> |
| Via donations | <input type="checkbox"/> | Via other method, please specify | <input type="checkbox"/> |

Community website

The community website is available 'on-line' now and is currently under construction.
Please Visit www.clyffepypard-bushton.com

52. What additional facilities do you need the website to have ?

ENVIRONMENT

53. Do you need information and advice on

Please tick ALL that apply

- | | | | | |
|---|-----------------------|-----|-----------------------|----|
| renewable energy? | <input type="radio"/> | YES | <input type="radio"/> | NO |
| reducing your carbon footprint? | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Saving money on energy bills? | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Other environmental issues, please specify. | | | | |

54. Are you repeatedly affected by types of pollution? Please tick ALL that apply

- | | | | | |
|--------------------------------|-----------------------|-----|-----------------------|----|
| Noise pollution from | | | | |
| Domestic power tools | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Low-flying aircraft | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Business activities | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Air Pollution | | | | |
| Domestic bonfires | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Business fumes/chemical sprays | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Light pollution | | | | |
| Domestic lighting | <input type="radio"/> | YES | <input type="radio"/> | NO |
| Business lights | <input type="radio"/> | YES | <input type="radio"/> | NO |

Other (please specify)

COUNTRYSIDE, WILDLIFE AND LANDSCAPES

55. How important is it to you that you live in a rural location?

Very Unimportant	1	2	3	4	Very Important
	1	2	3	4	5

56. Please tell us what you particularly like about living here?

57. How important is it to you that you can access:

The countryside?

Very Unimportant	1	2	3	4	Very Important
	1	2	3	4	5

Wildlife?

Very Unimportant	1	2	3	4	Very Important
	1	2	3	4	5

Open spaces close to where you live

Very Unimportant	1	2	3	4	Very Important
	1	2	3	4	5

58. If you use any of the following, how satisfied are you with the current condition of our:

Footpath signs?

Don't Use	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Public footpaths, stiles?

Don't Use	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Cycle routes?

Don't Use	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Bridleways ?

Don't Use	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

59. How satisfied are you with the maintenance of the following:

Hedges?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Verges?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Common land?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Drains?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Ditches?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

St Peter's church building?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

St Peter's grave yard?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Village Hall building?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

Village Hall grounds?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

60. How satisfied are you with the way we manage the landscape to encourage a variety of wildlife birds, insects and animals?

Don't Know	Very Dissatisfied					Very Satisfied
0	1	2	3	4	5	

61. What improvements, if any do we need to make?

Well over half way and close to finishing

Thanks for sticking with it - we're interested to hear what you say



FOOD & FARMING

62. Would you like to purchase more of your food from local sources?

YES

NO

If so, what?

63. Do you know where you can buy local fresh farm produce?

YES

NO

Please add any other comments you have on FOOD & FARMING

COMMUNITY BUILDINGS, HERITAGE, TOURISM & LANDMARKS

Community buildings including the church require significant support from the community

64. How important is it to you that you have access to the following community buildings and landmarks?

Village Hall

Very unimportant
1 2 3 4 5 Very Important

St Peter's Church

Very unimportant
1 2 3 4 5 Very Important

St Peter's Graveyard

Very unimportant
1 2 3 4 5 Very Important

The Ancient Hangings

Very unimportant
1 2 3 4 5 Very Important

Other, please specify

65. What do you think we can do to improve the use of these community facilities for the next 10 years?

66. What do you think we could do with St Peter's church building that would benefit the community?

67. How important is it to you that we protect

our rural landscape,

Very Unimportant
1 2 3 4 5 Very Important

our heritage

Very Unimportant
1 2 3 4 5 Very Important

our landmarks?

Very Unimportant
1 2 3 4 5 Very Important

If so, what protection would you like to see?

68. Do you think we should do more to attract tourism and visitors to the area?

YES

NO

Please tick one that applies

69. Thinking about your local surroundings, how satisfied are you with the way it looks?

Very Dissatisfied 1 2 3 4 5 Very Satisfied

What can be done to improve the overall look?

HOUSING & BUILT ENVIRONMENT

Land use and land development is particularly complex area that will require more in-depth research and greater community involvement and consultation. At this initial stage we would like to gather some basic information.

70. Over the next 10 years do you anticipate the need to change the type of your accommodation you live in?

If you answered no please go to question 71

Please tick one that applies

YES NO

If you answered yes, please tell us your main reason for changing your accommodation type? Please tick one box

- Adaption of existing home
- Move to sheltered accommodation
- Move to retirement accommodation
- Move into nursing care
- Move to single story accommodation i.e. Bungalow/flat
- Move to smaller accommodation - downsize
- Move to larger accommodation to accommodate family
- More to affordable housing, please indicate which type

- Starter accommodation
- 2- bedroom accommodation
- 3 bedroom accommodation

Other, please specify

Between April 2002 and March 2012, 10* additional houses have been built within the Parish of Clyffe Pypard

*source Local Authority Planning office

71. Over the next 10 years do you think we need to:

(please tick one box)

- Discourage further development ?
- Maintain the 'Status Quo' i.e. Cap the number of additional new houses at roughly the same level as the last 10 years?
- Allow the rate of housing development to meet ONLY the identified needs of the community?
- Permit larger-scale housing development on sites agreed by the community?

Other please specify,

72. If you agreed to further development what would you like to see?

- 1-2 houses within existing built up areas
- Small groups of less than 5 houses
- Carefully designed larger groups
- Redevelopment of existing land or buildings
- Expansion on the edge of existing communities

Other, please specify

73. If you have used this service, how satisfied are you with the North Wiltshire planning service?

Not Used	Very Dissatisfied			Very satisfied	
0	1	2	3	4	5

74. If you were not satisfied please tell us why?

Please add any other comments you have on HOUSING & BUILT ENVIRONMENT

LOCAL ECONOMY & EMPLOYMENT (includes businesses and home workers)

75. Please tell us, are you

- In full time Education or Training,
- Self employed,
- Semi retired,
- Employed,
- Looking for work
- Retired,

76. If you work, do you work from home? If not please go to Q80

Please tick one that applies

 YES NO

77. If you work from home or run a business in the community, what business sector do you operate in?

78. In the next 5 years do you anticipate that you will need any of the following? Please tick all that apply.

- Workshop space,
- Office Space,
- Retail space,
- Storage,
- Industrial unit,
- Agricultural Storage

Other, please specify

79. In terms of your business activities, are you affected by any of the following? Please tick all that apply

- | | | | |
|---|--------------------------|--|--------------------------|
| Poor business phone/internet connection | <input type="checkbox"/> | Lack of suitable premises | <input type="checkbox"/> |
| Insufficient childcare | <input type="checkbox"/> | Lack of business networks | <input type="checkbox"/> |
| Shortage of skilled staff | <input type="checkbox"/> | Lack of business support services
(cleaners, drivers, accountants, admin) | <input type="checkbox"/> |
| Poor transport links | <input type="checkbox"/> | | |
| None, not applicable | <input type="checkbox"/> | Other, please specify | <input type="text"/> |

Please add any other comments you have on LOCAL ECONOMY & ENVIRONMENT

OTHER

80. What are the three things that would really make a positive difference to living in this community?

- 1
- 2
- 3

81. Are there other areas not covered in this survey that should be addressed by the community plan? If so what are they?

- 1
- 2
- 3

82. Finally, please provide the following information (just like the rest of the survey it's all confidential)

Are you Male Female

Please tick your age group

16 to 21	<input type="checkbox"/>	22 to 34	<input type="checkbox"/>
35 to 44	<input type="checkbox"/>	45 to 54	<input type="checkbox"/>
55 to 64	<input type="checkbox"/>	65 to 74	<input type="checkbox"/>
75 and Over	<input type="checkbox"/>		



It's over!
Thanks for taking part – it really matters

Thank you for taking the trouble to complete the survey. Collection details are on the front page